



James Island Public Service District

*Dedicated to Public Service Excellence*

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## **Wastewater Services Tips for Hurricane Preparation**

### **Before a Storm**

- Perform household chores that require a lot of water usage before a storm hits such as washing dishes and doing laundry.
- Help prevent stormwater from entering the wastewater system by [requesting](#) a cleanout pipe or cap repair.
- If your home or business operates on a septic system, learn more from the [EPA](#) about what you can do.
- For stormwater drain or ditch problems, contact the proper owner for maintenance:

[Charleston County Public Works](#) at 843-202-7600

[City of Charleston Public Service](#) at 843-724-3754

[SCDOT Charleston Dispatch](#) at 843-740-1655

### **During a Storm**

- Limit water usage to prevent excessive wastewater discharge.
- Avoid walking/playing in flood waters as harmful bacteria may be present.
- Wastewater emergency responders are available 24 hours a day by calling 843-795-2345.
  - Emergencies include: open manhole covers, sewage spilling outside, home and businesses having a sewer back up, alarms from lift stations.
  - Please understand we may not be able to respond immediately to an emergency if weather conditions are too unsafe for employees to be outside.
- Water quality concerns should be directed to Charleston Water System by calling 843-727-6800.

### **After a Storm**

- Please be patient with JIPSD as we work to resume normal operating conditions.
  - Sometimes sewer overflows may not stop until flooding has receded.
  - It may take some time to restore power to parts of the island including JIPSD lift stations.
  - Cleanup efforts, including sanitizing areas that experienced overflows, are made once the event is over. Every JIPSD property, including lift stations, will be assessed to determine damage caused by a storm and JIPSD will schedule repairs.

