

<u>Notice of Payment</u> <u>Remittance Address Change</u>

James Island Public Service District has implemented lockbox deposit services with our local depository bank, BB&T. This change will help ensure your payments are securely posted directly to your account. Effective immediately please mail all future payments to:

JIPSD PO Box 896681 Charlotte, NC 28289-6681

To ensure payments are processed in a timely manner and to avoid late charges, please update your records to reflect the new remit address.

Upcoming Meetings:

Regular – July 23th @ 6 p.m.



Regular Commission meetings are held on the 4th Monday of each month at 6 p.m. and are open to the public. For meeting agendas visit us online at www.jipsd.org

ISLAND UPDATE

Number 108 | July 2018

The JIPSD Wastewater Services Department has implemented a new program for customers to get their cleanouts repaired quickly and easily!



A cleanout is a pipe that appears at ground level and connects to your underground wastewater line. Cleanouts are typically found near your home and close to the property line. Cleanouts have a removable cap on top that allows for easy access to wastewater lines for maintenance and repairs.

Why keep cleanouts in good condition?

- To prevent stormwater from entering the wastewater system that could overwhelm the system
- To keep debris out of the wastewater line that could cause blockages to homes
- To prevent small animals and rodents from entering the wastewater system and possibly your home

JIPSD can replace missing cleanout caps, repair damaged cleanouts and help make cleanouts flush with ground level. Requests can be submitted online at https://www.jipsd.org/wastewater-cleanout-work-requests/

There is no cost to customers for this service!