



**WASTEWATER COLLECTION SYSTEM  
USE AND RATE RESOLUTION  
Resolution No. 22-08**



#### **4.8. Leak Adjustment**

- A. Each JIPSD customer, along with owner, agent, or tenant of the same, is responsible for the maintenance and repair of the water and wastewater system from the water meter to and throughout the customer's property. It is the customer's duty and responsibility to exercise reasonable care and due diligence to prevent the waste of water, to maintain water consuming appliances, plumbing fixtures, irrigation systems, outlets and drains and to stop all leaks on the customer's property. Any willful waste or neglect to promptly stop persistent water leaks shall preclude the customer from obtaining a leak adjustment to their bill.
- B. JIPSD will consider a leak adjustment on a customer's sewer bill for water system leaks upon the following conditions being met: (i) JIPSD can verify that the water consumed did not enter the wastewater system, (ii) the customer providing proof of the repair, and (ii) the customer's consumption returns to normal usage. No adjustment can be considered until all three of these conditions have been met.
- C. The customer shall be eligible for one (1) leak adjustment per calendar year. The adjustment shall be based on the prior six (6) month consumption average not including the leak period to reduce the highest bill during the leak period to that calculated six (6) month average. If the customer's account demonstrates change of season usage during the same period from the previous year, that previous year's usage will be the basis for calculating a leak adjustment.
- D. The customer's account must be paid in full and kept current until a requested leak adjustment is reviewed, and a determination is made as to whether the customer qualifies for a leak adjustment. A customer can contact JIPSD customer Service to request alternative payment arrangements prior to the due date.
- E. When a request for leak adjustment on a customer's wastewater charges has been approved by JIPSD, the customer's account will be credited by the leak adjustment amount the following monthly billing cycle.