



James Island Public Service District

Dedicated to Public Service Excellence

ISLAND UPDATE NEWSLETTER |

Spring 2022

Upcoming Holidays

Memorial Day
Monday, May 30th

Juneteenth
Monday, June 20th

Our offices will be closed.
Garbage and trash collection
will be delayed 1 day that week.

Residents experiencing a
wastewater emergency should
call (843) 795-2345.



You're Invited to Attend Our Commission Meetings

Meetings are held on the 4th
Monday of each month at
7:00 pm and are open to the
public. For meeting agendas,
please visit us online at
www.jipsd.org

Don't Forget to Follow or Subscribe on Social Media

Facebook: JamesIslandPSD

2022 Hurricane Expo

LOWE's Parking Lot located at:
770 Daniel Ellis Drive
Saturday 7 May 2022
10:00am–2:00pm

WASTEWATER INFORMATION:

Delinquent Bill Practices

Recently, there has been a rise in late utility bill payments resulting in an increase in the number of service disconnections being performed by JIPSD Wastewater Crews. In October 2021, the JIPSD Commission voted to approve a revision to the JIPSD ordinance governing the collection of past due balances on utility accounts. If there is a balance on an account at the time of billing, a past due bill is generated. Past Due bills are given a due date in the middle of the month and due by the due date printed on the Past Due bill. The past due balance, as well as the current charges and fees are due on the date printed on the bill. If the resident is receiving a second or more delinquent bill, charges and fees are due upon receipt. If full payment is not made in full by 5:00 pm on the due date or upon receipt based on account status, the account is subject to a \$50 non-payment fee and disconnection of service. If the property is disconnected, we are required to collect all charges, fees and reconnection fee(s) before the property can be reconnected. For same day reconnection, the payment will need to be received in our office no later than 3:00 pm. In the event the payment is received after 3:00 pm and same day reconnection is requested, there will be an after-hours fee of \$100 imposed. **Payment Arrangements:** the District understands that residents may fall behind on their bills from time to time. Payment arrangements are available to eligible residents. Please contact Customer Service for more information 843-795-9060.

High Sewer Bills During the Summer Months?

Is your bill elevated due to watering your lawn or filling a pool? Irrigation accounts may be of interest to you. Irrigation meters measure only outdoor water usage and the usage doesn't get included in the sewer bill. Installation costs apply, but most customers see a payback on the up-front cost within 4-5 years. For more information on irrigation meters, contact Charleston Water System at 843-727-6800.

Tips for pool owners:

You may only drain a pool into your home's sewer lateral, as pool chemicals can be deadly to our local waterways. Water flow into the sewer lateral should not exceed 20 gallons per minute and should be pumped at low flow times of midnight to 5 am or noon to 5 pm. Pumping into a manhole is not allowed and could result in a fine for tampering with the wastewater structure.

JIPSD is an Equal Opportunity Provider and Employer, a Drug Free Workplace, and an At-Will Employer.
We Participate in E-Verify.

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