



James Island Public Service District
Dedicated to Public Service Excellence

Upcoming Holidays

Independence Day
(observed)
Monday, July 5

Labor Day
Monday, September 6

Our offices will be closed. Garbage and trash collection will be delayed by 1 day during those holiday weeks.

Residents experiencing a wastewater emergency should call (843) 795-2345.



You're Invited to Attend Our Commission Meetings

Meetings are held on the evenings of the 4th Monday of each month and are open to the public. For meeting agendas, please visit us online at www.jipspd.org

SAVE THE DATE

Our annual Community Service Event is back on for 2021! Join us **October 7th** in front of the James Island Lowe's. Stay tuned, as more details will be on social media and in the next quarterly newsletter.

WASTEWATER SERVICES FREQUENTLY ASKED QUESTIONS

The JIPSD Wastewater Department receives a variety of questions from residents. Here are some of the most common questions and answers:

- Who do I call for problems with my running water?
If you are experiencing problems with water coming out of your faucets (water pressure, discoloration, odor, etc.) you need to contact Charleston Water System at 843-727-6800.
- Can you mark my water and/or sewer line?
If you are planning to do any digging, you must call the Palmetto Utility Protection Service (PUPS) at 811.
- The stormwater drains are blocked on my street.
Stormwater is not the same as wastewater. Stormwater drains are owned by several different agencies on the Island. The owner of the storm drain is typically the same agency that owns the road. You may call:
 - Charleston County Public Works 843-202-7600
 - City of Charleston Public Service 843-724-3754
 - SCDOT Charleston Dispatch 843-740-1655
- I have a problem with my water bill, water meter or fire hydrant.
Charleston Water System owns and operates the public water system on the Island. Contact them at 843-727-6800.

RECYCLING INFORMATION



Just a friendly reminder Charleston County manages all recycling, and excess is not collected by JIPSD. Charleston County Environmental Management asks that excess cardboard and/or items that do not fit or cannot be recycled using the blue bins be brought to one of their convenience centers for proper handling. Their James Island center is located at 1716 Signal Point Road. Please call them at (843)720-7111 for operating hours or more information.