Dedicated to Public Service Excellence

Upcoming Holiday

Memorial Day Monday, May 31st

Our offices will be closed. Garbage and trash collection will be delayed 1 day that week.

Residents experiencing a wastewater emergency should call (843) 795-2345.



You're Invited to Attend Our Commission Meetings

Meetings are held on the 4th
Monday of each month at
7:00 pm and are open to the
public. For meeting agendas,
please visit us online at

www.jipsd.org

Don't Forget to Follow or Subscribe on Social Media

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WASTEWATER INFORMATION AND TIPS

Wastewater Backups: A wastewater backup can happen to anyone and at any time. Some common causes wastewater backups are: Flushing large amounts of toilet paper at once, flushing items labeled

"flushing large amounts of toilet paper at once, flushing items labeled "flushable" (like wet wipes) as they do not disintegrate quickly like toilet paper, small items going down wastewater lines that shouldn't (like toys and cloth items), grease or roots clogging the wastewater lines.

Although less common, another cause of wastewater backups could be a blockage by one of the above offenders in a wastewater main owned and operated by JIPSD; therefore, you should always call JIPSD at 843-795-2345 before calling a plumber when you are experiencing a wastewater backup. We will ask you a few questions to get a better understanding of what you are experiencing. We can also send someone out to check our wastewater main to make sure there is no problem on our side. This service is free for all JIPSD customers.

Tips for pool owners: You may only drain a pool into your home's sewer lateral, as pool chemicals can be deadly to our local waterways. Water flow into the sewer lateral should not exceed 20 gallons per minute and should be pumped at low flow times of midnight to 5 am or noon to 5 pm. Pumping into a manhole is not allowed and could result in a fine for tampering with the wastewater structure.

REMINDER ABOUT TRASH AND DEBRIS LIMITS

Household Waste: All household garbage must be bagged and fully inside the JIPSD issued roll cart(s). If you consistently run out of room each week, extra carts are available for purchase at 843-795-9060.

Yard Debris: Small trimmings, leaves, pine straw, etc. must be bagged in paper bags (plastic is not accepted with vegetative debris at the landfill). Limbs need to be cut to 6' or less. Pile size is limited to 4' High x 5' Wide x 15' Long. These limits help ensure there's room for all stops on each route. Tree removal requires a permit from the Town of James Island and hauling is the responsibility of the contractor(s) involved.

Bulk Items/Manmade Debris: There is a limit of 2 bulk items, or 1 claw scoop of materials generated by the homeowner per week (equivalent to the size of a standard 96-gallon roll cart, or a pile about 2' x 3' x 4').

Recyclable Materials/Household Hazardous Waste (HHW): JIPSD does not collect or manage recyclable or HHW materials. Charleston County handles this and offers a convenience center on Signal Point Rd for excess cardboard or recyclable items/HHW that cannot be collected otherwise. Please call them at (843)720-7111 for more information.