



James Island Public Service District

Dedicated to Public Service Excellence

UNUSUALLY HIGHER SEWER BILL CONSIDERATIONS

JIPSD bills for sewer after the water has been consumed so consider the following information and have a calendar handy to review your dates. Your bill includes important information to help you determine your usage and when it increased. Look for the following information: Gallons (ccfs) used and the number of days in this time frame.

THESE ITEMS CAN INCREASE YOUR WATER USAGE AND AFFECT YOUR BILL:

- Is your irrigation system tied into your residential line?
- Did you increase the amount of time you watered your lawn or garden?
- Have you filled a pool?
- Are your irrigation system timer settings too long or too often?
- Have you had any work done in the home or on your property?
- Have you had any work done on your irrigation system?
- Have you water any new sod or landscaping?
- Have you had any visitors for a period of time?
- Have you power-washed the home or driveway?
- Have you replaced hot water heaters?
- Do you have an inflatable pool or hot tub?



Typically, if your readings return to more normal on your next bill it is likely that it was one of these reasons or another simple explanation that caused the increase and not a leak. If you think it remains high, you may have a leak and should contact a plumber to investigate. Meters are imported monthly from Charleston Water System meter reads and neither can tell you the exact day and time that high usage occurs within any given cycle.