



CREATED TO BENEFIT YOU

The James Island Public Service District was created for the benefit of residents by South Carolina's General Assembly in 1961. It is one of nearly 500 special purpose districts (SPDs) that provide a variety of important services to citizens in our state. Specifically, the JIPSD supplies our community with professional and dependable fire protection and rescue, solid waste and wastewater services.

WHAT IS A SPD?

The South Carolina Constitution of 1895 gave cities the power to offer a broad range of services to their residents. These services included police and fire protection, construction and maintenance of roads, water and sewer. In contrast, the counties received extremely limited authority to provide services so people who lived outside of incorporated cities petitioned the state legislature to form special purpose districts (SPDs). SPDs were legally enabled to provide specific services within specified areas.

FUNDED AND EFFICIENTLY OPERATED BY YOU AND YOUR NEIGHBORS

SPDs are governed by an appointed or elected Board of Commissioners whose members live in the district. They are funded by ad valorem taxes, user fees, or a combination of taxes and fees. SPDs allow communities to exercise the highest form of democracy by giving local citizens the ability to control local services. SPDs promote efficient and effective local government operations.

LOCATED AT:

1739 Signal Point Road
Charleston, South Carolina 29422-2140
Regular office hours are
Monday-Thursday, 7:30 a.m. – 5:30 p.m.

CONTACT US:

P 843-795-9060 | F 843-762-5241
jipsdinfo@jipsd.org

24-HOUR WASTEWATER EMERGENCY

843-795-2345

Available every day after 5:00 p.m., and on
Fridays, Saturdays, Sundays and posted Holidays



James Island Public Service District

Dedicated to Public Service Excellence



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MAILING ADDRESS:

Post Office Box 12140
Charleston, South Carolina 29422-2140

www.jipsd.org

DEDICATED TO
PUBLIC SERVICE EXCELLENCE

Since 1961



James Island Public Service District

DEDICATED TO PUBLIC SERVICE EXCELLENCE

At the JIPSD we pride ourselves in providing friendly and efficient customer service to you, our valued customers. Here are some of the ways we improve the quality of life on James Island and make it an even greater place to live, work and play:

FIRE AND RESCUE

The JIPSD Fire Department has earned a **Class 1 Public Protection Classification (PPC) rating by the Insurance Service Office (ISO)**, which represents exemplary public protection. This translates to a safer environment for you and your family and could result in lowering your insurance premiums. We serve over 10,000 homes and business with four stations strategically located on the island, responding to over 2,000 service requests annually.

To enhance our service to you, our department is part of the Automatic Aid Agreement between the City of Charleston, City of North Charleston, St. John's and St. Andrew's Fire Departments. This agreement sends the closest resource to an emergency regardless of jurisdiction and provides additional levels of safety to emergency responders. The department is also part of the Charleston County Consolidated Dispatch Center which allows all calls to be received and dispatched from a single location, saving precious time in emergencies.

The department offers a variety of community service and education programs, including:

- **Smoke and Carbon Monoxide Alarms**
- **Home Safety Inspections**
- **Community CPR**
- **Station Tours**
- **A Fire and Weather Safety Trailer**
- **Informative Speaking Engagements for School, Church, HOA and other Civic Groups**



Dial 9-1-1

to "Save a Life, Stop a Crime, Report a Fire"

WASTEWATER



Dependable wastewater collection is critical for our community. The JIPSD Wastewater Department is responsible for maintaining the public wastewater collection system serving more than 13,000 customers. Over

900,000,000 gallons of sewage pass through the District's wastewater system annually.

Wastewater services are provided without a single penny of tax dollars from residents. The Wastewater Department operates on income received from wastewater bill payments. The money is used to purchase tools and equipment needed to maintain the system, including vehicles and machinery.

After-hour sewer emergency responders and online bill payment processing allow the Wastewater Department to be at your service 24 hours a day, every day of the year.

SOLID WASTE

The JIPSD Solid Waste Department provides reliable and professional solid waste collection to more than 7,000 properties on James Island, collecting more than 6,000 tons of waste annually. For your convenience, we supply all property owners in our district with a lidded rolling cart to be used for the disposal of bagged household garbage.



Please visit our website at www.jipsd.org to review our Collection Schedule and familiarize yourself with our Collection Procedures. We are here to serve you and will be glad to address any questions you might have as we work together to keep James Island clean!

JIPSD VISION STATEMENT

A responsive, service-oriented public service district that, through professional competence, optimization of available resources, environmental responsibility, and effective relationships, provides high quality services which result in highly satisfied customers and highly engaged employees.

IMPORTANT CONTACTS

Customer Service:

- 843-795-9060

Fire and Rescue:

- Battalion Chief On-Duty
843-270-1583
- SC State Forestry,
Call Before You Burn
800-986-3593

Wastewater:

- Wastewater Main Line
843-762-5258
- 24-hour Wastewater
Emergencies
843-795-2345
- Palmetto Utility
Protection Service,
Call Before You Dig
811

Solid Waste:

- Solid Waste Main Line
843-762-5260
- Charleston County
Recycling
843-720-7111
- Bess Ferry Landfill
843-571-0929

